Student Complaint Information by State and Agency

State	Agency Name	Link to and/or Contact Information
Alabama	Alabama Commission on Higher Education	http://ache.edu/Content/Departments/NRI/federal-reg.pdf
Alaska	Alaska Commission on Postsecondary Education	http://acpe.alaska.gov/About_Us/Consumer_Protection
American Samoa	American Samoa Department of Education	http://www.amsamoa.edu/institution/bhe.html
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Arizona	Arizona Council for State Authorization Reciprocity Agreement	http://azsara.arizona.edu/complaint-process
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Arkansas	Arkansas Department of Higher Education	http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form
Aikaiisas	Arkansas bepartment of higher Education	http://www.aune.edu/students-parents/coneges-universites/student-gnevance-ronn
California	California Bureau for Private Postsecondary Education	http://www.bppe.ca.gov/enforcement/complaint.shtml
		*note currently only for private institutions regulated by BPPE.
		There is no such policy/procedure for out-of-state public institutions offering distance education.
Colorado	Colorado Department of Higher Education	http://highered.colorado.gov/Academics/Complaints/default.html
Connecticut	Connecticut Office of Higher Education	http://www.ctohe.org/StudentComplaints.shtml
Delaware	Delaware Department of Education	Students with issues regarding public and private (for-profit and not-for-profit) SARA-approved
		Delaware institutions are to follow the Delaware Department of Education Student Complaint
		Policy and <u>Student Complaint Form</u> .
District of Columbia	District of Columbia Education Licensure Commission	http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints
Florida	Florida Department of Education	http://www.fldoe.org/policy/cie/file-a-complaint.stml
Georgia	Nonpublic Postsecondary Education Commission	https://gnpec.org/gnpec-authorized-school-complainant-form/
Guam	Guam Department of Education	https://sites.google.com/a/gdoe.net/gdoe/
Hawaii	Hawaii Post-secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/
	Department of Commerce and Consumer Affairs	

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Idaho	Idaho State Board of Education	http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp
Illinois	Illinois Board of Higher Education	http://www.ibhe.state.il.us/consumerinfo/complaint.htm
Indiana	Indiana Commission on Higher Education	http://www.in.gov/che/2744.htm
lowa	Iowa College Student Aid Commission	https://www.iowacollegeaid.gov/content/constituent-request-review
Kansas	Kansas Board of Regents	http://kansasregents.org/students/university_student_complaints
Kentucky	Kentucky Council on Postsecondary Education	http://kcpe.ky.gov/
Louisiana	Louisiana Board of Regents	http://www.regents.la.gov/page/StudentComplaints
Maine	Maine Department of Education	http://www.maine.gov/doe/specialed/support/dispute/
Maryland	Maryland Higher Education Commission	http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx
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Massachusetts	Massachusetts Department of Higher Education	http://www.mass.edu/forstufam/complaints/complaints.asp
Michigan	Michigan Department of Licensing and Regulatory Affairs	http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396,00.html
Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Mississippi Commission on College Accreditation	http://www.mississippi.edu/mcca/student_complaint_process.asp
Missouri	Missouri Department of Higher Education	http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf
Montana	Montana University System, Montana Board of Regents	http://mus.edu/MUS-statement-of-complaint-process.asp
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	http://nebraskalegislature.gov/laws/statutes.php?statute=85-2418
Nevada	Nevada System of Higher Education	https://www.nevada.edu/ir/page.php?p=sara
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		https://www.nevada.edu/ir/documents/sara/SARA_Complaint_Resolution_Form_Rev_Protected.pdf
New Hampshire	New Hampshire Department of Education	http://www.education.nh.gov/highered/compliance-allegation.htm
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New Mexico New Mexico Higher Education Department http://www.bigherod.myscd.acm/cou/sm/COMPLAINTFORMINED.html New York New York State Education Department http://www.higherod.myscd.acm/cou/sm/COMPLAINTFORMINED.html North Carolina North Carolina State Education Assistance Authority - SARA Morth Carolina http://www.higherod.myscd.acm/cou/sm/COMPLAINTFORMINED.html North Dakota North Dakota University System http://www.ndus.edu/nystem/state.authorication/ Ohio Ohio Department of Higher Education http://www.ndus.edu/nystem/state.authorication/ Okahoma Okahoma State Regents for Higher Education http://www.obhighered org/students/complaints.html Oregon Oregon Higher Education http://www.obhighered org/students/complaints.html Oregon Oregon Higher Education Coordinating Commission http://www.obhighered org/students/complaints.html Pennsylvania Pennsylvania Department of Education, Division of Higher and Career Education http://www.education.gs.gov/protecondary_ Adu/College/Joan/State_Authorization.Reciprosity-Agreement. EAAA College/Joan/State_Authorization.Reciprosity-Agreement. EAAAA College/Joan/State_Authorization.Reciprosity-Agreement. EAAAA College/Joan/State_Authorization.Reciprosity-Agreement. EAAAA College/Joan/State_Authorization.Reciprosity-Agreement. EAAAA College/Joan/State_Authorization.Reciprosity-Agreement. EAAAA College/Joan/State_Authorization.Reciprosity-Agreement. EAAAA College/Joan/State_Autho			August 201
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Utah System of Higher Education https://higheredutah.org/sara/			
	Utah	Utah System of Higher Education	https://higheredutah.org/sara/

State	Agency Name	Link to and/or Information about Complaint Process
Vermont	Vermont Agency of Education	http://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs
Virginia	State Council of Higher Education for Virginia	http://www.schev.edu/index/students-and-parents/resources/student-complaints
Washington	Washington Student Achievement Council	http://www.wsac.wa.gov/student-complaints
West Virginia	West Virginia Higher Education Policy Commission	http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf
Wisconsin	Wisconsin Technical College System	http://www.wtcsystem.edu/about-us/governance/system-office/educational-services/student-complaints
Wyoming	Wyoming Community College Commission	http://communitycolleges.wy.edu/sara.aspx